



ITS Technology Solution Private Limited (itSimple)

QUALITY POLICY

At **itSimple**, quality is reflected in the reliability of our services, the trust of our customers (internal and external), partners, vendors and other interested parties and the professionalism of our people.

WE ARE COMMITTED TO:

- Understanding and meeting customer, statutory, regulatory, and applicable requirements.
- Delivering reliable, secure, and high-quality data resilience solutions and services.
- Continually improving our processes, services, and Quality Management System to bring depth in this niche domain.
- Developing the competence, accountability, and collaboration of our people.
- Measuring our performance and using feedback to enhance customer satisfaction and business excellence.

In our endeavour in delivering Quality, we strive to take care of our stakeholders' needs, desires, and expectations and go beyond those.



Every employee at itSimple shares responsibility for delivering quality in everything we do.

Context of the Organisation (available separately) will guide us to achieve Quality as intended.

This policy will be reviewed annually.

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